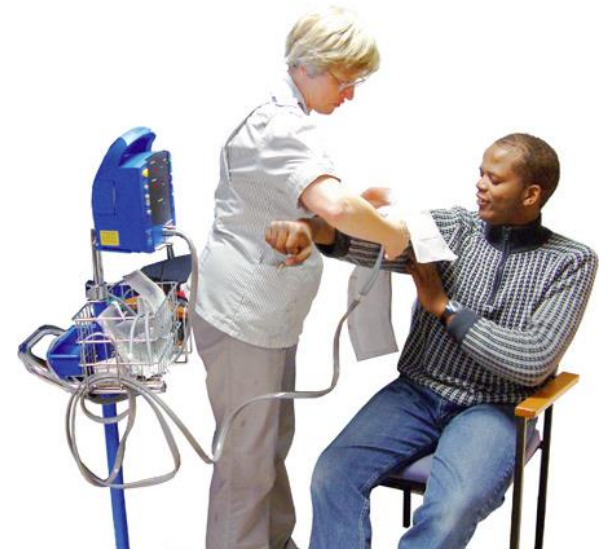


# Inclusion



# Inclusion means:

You can use public services and be involved in the community.



# Inclusion means:

You are included in making decisions about your home and your life.



# Inclusion means:

You can use everything in your community. Like:

The Theatre



Shops



Restaurants  
and Café's



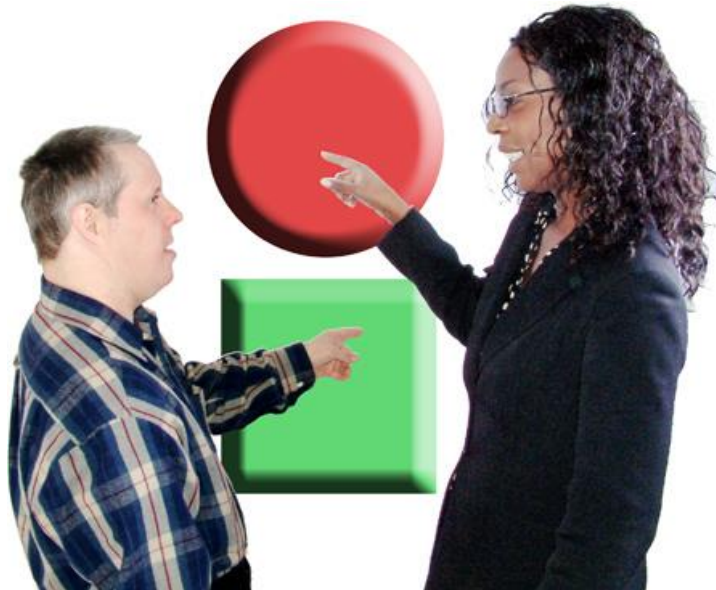
# Choice





## Choice means:

You can receive information and support to make decisions and take risks.



# Choice means:

You are supported to make choices about your home and your life.



## Choice means:

You are helped to make everyday choices and decisions about your life.



We help you to determine your personal dreams and aspirations.





# Some choices we support you to make:

Clothes you wear



Food you eat and when you eat it



What holiday you go on



Where you live and with who



# Consultation



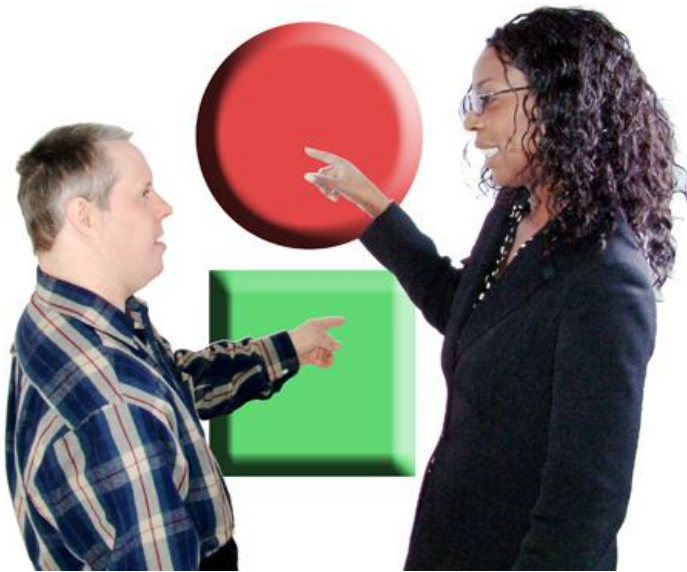
# Consultation means:

You are listened to and asked questions .



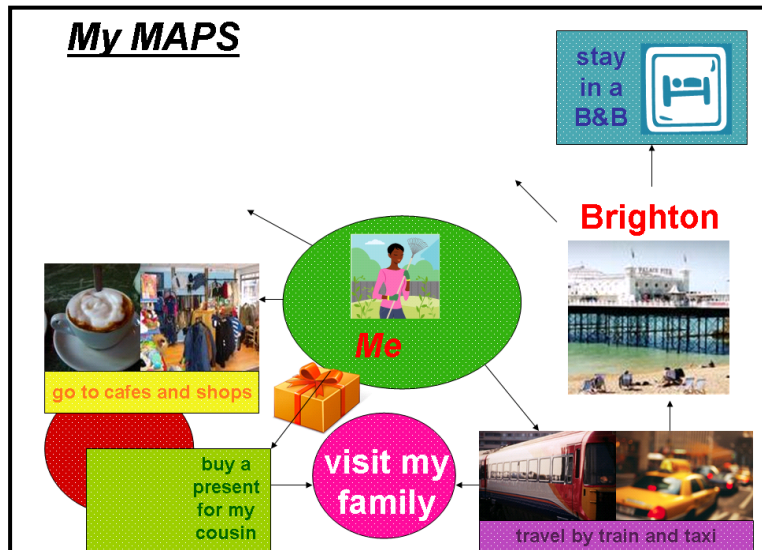
# Consultation means:

You decide what support you have.



# Consultation means:

You receive person centered services which you have a say in.





# Respect



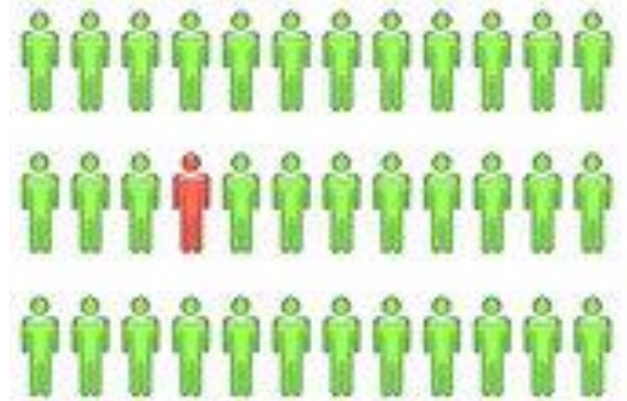
# Respect means:

You are able to have privacy and your own space.



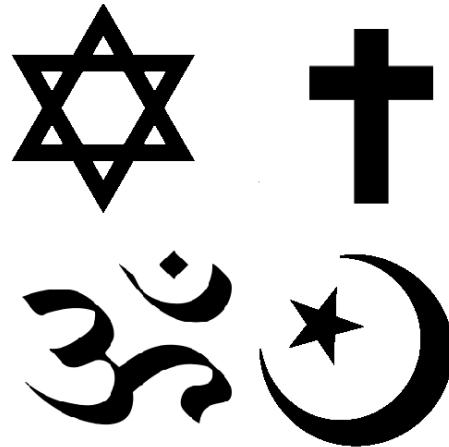
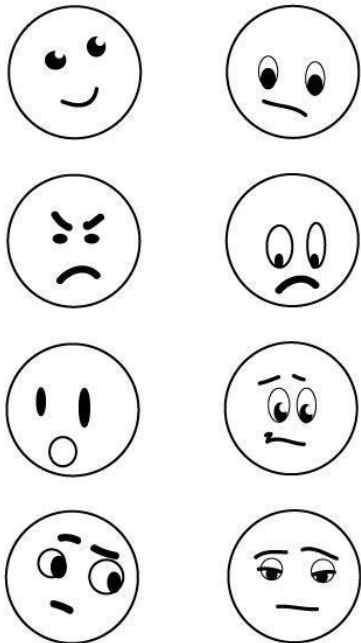
# Respect means:

You are treated as an individual.



# Respect means:

Your feelings and beliefs are respected.



# Achievement





# Achievement means:

You are supported to do things you have always wanted to do.



# Achievement means:

You are helped to learn new things or start a new hobby .



# Achievement means:

You are supported to find a job, if you want to work.



# Quality



# Quality means:

That we do our best to understand what you want.



## Listen 2 Us



LDN London  
Satisfaction  
Survey





# Quality means:

You live a full life.



Quality means:

Where you live, is the best it can be.

