

# Values into Practice



### Mission & Core Values

Inclusion



#### Our Mission

To provide quality services and new opportunities for people with learning disabilities and their families.

#### Our Vision

Our vision is to enable learning disabled Londoners to stay healthy, be safe, and to live well in a society where people with learning disabilities are valued as equal citizens having the chance to make full use of everything their community has to offer just like everybody else.

#### Our Core Values

People with learning disabilities have the right to live with respect and dignity throughout their lives and to receive the support that they both want and need.

#### Inclusion

#### You are a valued part of your community

This means that you are included in everything and can use mainstream services and be involved in your community.

It means that you are a valued human being who is included in making decisions about your home and your life at every available opportunity no matter the level of your disability.

It means you can make full use of everything your community has to offer and are an active and visible part of your community.

#### Choice

## You have the information and support needed to make choices and take decisions

This means that you can receive information and support to make decisions and take risks.

It means that you are a valued human being who is supported to make choices at every available opportunity.

It means that we provide support, information, and opportunities for you to make everyday choices and decisions about your life but also help to determine your personal dreams and aspirations. This includes what clothes you wear; what food to eat and when you eat it; what holiday you go on etc. It means supporting you to make choices about your relationships, where you live, whom you live with, what you do including evenings and weekends in a way which has meaning.

### Consultation

#### You are asked questions about what you want and need. We listen to you

This means that we must ask questions, and listen so that you can tell us what you think and what you want. This will shape what we do and how we do it.

It means that you are a valued human being who is able to determine the support you receive and the services we provide.

This means that we consult with you about everything that affects your life and that you make decisions all the time. It means that we are open and listen to what you are telling us, and at every opportunity, we communicate with you to help you make choices and decisions. This means real person centred services, which are developed and provided to do the things that you want and need and because of this we change and adapt both as individual employees and as an organisation as a whole.

#### Respect

#### You are treated as a valued individual

This means that you can enjoy private time, confidentiality and be treated as a valued individual.

It means that you are a valued human being and your personal dignity is respected and upheld at all times. It means that we value your uniqueness and what you can offer the world. It means that we understand that your rights are consistently reduced and denied, but that by our actions and behaviour, we can make this change.

### Achievement

## You are supported to do the things you always wanted to do and the things you never thought possible

This means that you can gain personal satisfaction through social, learning and work opportunities.

It means that you are a valued human being who has the opportunity to have fun, enjoy your personal interests, make friends, look forward to the future, and be supported to achieve your dreams and aspirations. It means that there are learning opportunities in everything that you do.

### Quality

## You have the right support to lead a full, happy and healthy life

This means that the you can receive person centred services that meet your need, and are supported by effective networks, which enable you to be connected to your community.

It means that you are a valued human being who receives services provided by individuals who are wholly committed to our Core Values and who ensure that our values are enshrined in everything that they do.



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