

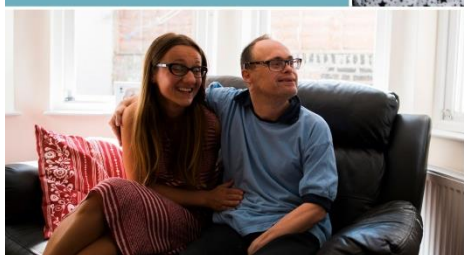
# Join our team

Working for people with learning disabilities in London  
Supporting us to...



Stay healthy,  
be safe and live  
well

Learn and use  
skills to develop  
and maintain  
independence



Work in partnership  
so that we get the  
right support at the  
best time

Speak up when  
we experience  
discrimination



Understand and  
manage things that  
can be difficult

Review our support  
and make changes  
regularly



#Joinourteam  
#careerincare



Learning Disability Network London

## Become a Support Worker

LDN London (Learning Disability Network London) is an award winning charity with over 50 years' experience supporting people with learning disabilities in London. As a support worker you will help people with learning disabilities to live safe, fulfilling and dignified lives in supported accommodation or their own home.

Join us at one of over 40 locations in Westminster, Camden, Islington, and Kensington & Chelsea.

Salary £21,157 per year  
(London Living Wage)

Hours Full time, part time or  
Sessional contracts  
available  
Day or night hours  
available

Read our story and apply for a job:  
[www.ldnlondon.org](http://www.ldnlondon.org)

Find out more information:  
[recruitment@wspld.org](mailto:recruitment@wspld.org)  
020 8968 7376

### **What does being a Support Worker involve?**

As you are supporting people to live their life, you will find that no two days and no two people you support are the same, so you need to be ready for the unexpected!

Depending on their needs you the support you give could include helping people with:

- getting up and out of bed
- preparing and eating food
- cleaning and laundry
- going shopping
- managing money
- going to health and other appointments
- attending college
- visiting friends or entertaining them when they visit
- personal care – washing, going to the toilet
- undertaking leisure activities like going to the cinema or to a the zoo
- helping people to develop communication skills and friendships
- supporting any health needs, such as taking medication, recording relevant information and liaising with others.

### **How will you deliver this support?**

To ensure your support is high quality, effective and delivered in a safe and stimulating environment, you will:

- involve our Service Users as much a possible when planning and doing those activities
- help our Service Users in meetings and social settings to ensure they are included, consulted and listened to
- help our Service Users to do things they want to do
- record things appropriately in logs and handovers
- ensure you tell your colleagues about anything they should know at the end of your shift so support continues seamlessly
- respect people's dignity and property
- be alert to, challenge and report disrespectful behaviour, potential abuse and misconduct
- attend and participate in your induction, training sessions and meetings
- report any incidents or accidents that occur

- be responsible and lead shifts as and when necessary.

### **How will we support you?**

We will support you by giving you:

- a detailed induction so you will understand our Service Users' expectations, your job and how to do it
- regular supervision, appraisal and feedback
- training on specific tasks and activities
- developmental opportunities, so you can develop your skills
- opportunities to apply for promotion within the Society
- generous holiday entitlement, that increases the longer you work for us
- an employee assistance scheme and occupational sick pay.

If you have not already done so you will need to successfully complete a Level 2 Diploma in Health and Social Care within your probationary period of employment.

### **What experience and skills do you need for this job?**

We don't insist that you have done this type of work before, but if you have, or have done something similar, it is an advantage.

You will need to:

- share our values
- be caring
- communicate well
- be responsible
- be able

### **How do you apply?**

Download an application form from our website and return it to [recruitment@wspld.org](mailto:recruitment@wspld.org)

## **Our expectations explained**

### **Sharing our values means:**

- you want to support people with learning disabilities
- you are friendly and enthusiastic
- you can work collaboratively with colleagues as part of a team
- you take pride in your work
- you help and encourage the people we support to achieve their personal goals
- you are punctual
- you believe that people with learning disabilities have the right to:
  - Inclusion – to be part of the community
  - Consultation – to have information and support to make choices and make decisions
  - Choice – to be listened to about what they want and need
  - Respect – to be treated as a valued individual
  - Achieve – to be supported to do the things they always wanted to do
  - Quality – to have the right to be safe happy and live well.

### **Being caring means:**

- you put the people we support first
- you are patient
- you treat people with dignity and respect
- you promote healthy living and independence in the people we support
- you support people with maintaining positive behaviour
- you can help people with limited communicate skills to be heard and understood
- you respond to emerging health, care and support needs

### **Communicating well means:**

- you communicate respectfully
- you listen to people and consider what they say
- you share information appropriately
- you speak and write clearly and accurately
- you have IT skills appropriate to your role
- you can complete logbooks accurately and write reports of incidents etc.
- you solve problems with your colleagues in private

### **Being responsible means:**

- you are honest and trustworthy
- you can work on your own and take decisions when necessary
- you understand risk and danger and act to ensure you, the people we support

and colleagues stay safe

- you are aware of safeguarding risks and raise concerns appropriately
- you support service users according to their support plans and with medication as necessary
- you take responsibility for your own development, learning on the job and in formal settings
- you reflect on your own work and learn from events

**Being able means:**

- you carry out your job to the best of your abilities
- you are aware of and follow all relevant guidelines, policies and procedures
- you are flexible and are able to deal with unexpected events
- you have maths skills appropriate to your role
- you take pride in your workplace
- you are able to support people with personal care
- you enable people to move and, where necessary, can push a wheelchair, use a hoist etc.
- you can support people to be active and go out in their community
- you can work on a rota basis over 7 days, including early starts (7am), late finishes (10pm), weekends and sleep-ins. *if the hours you can work are limited or you want more flexibility to choose your working hours you should apply for a part time or sessional worker role*
- you can pass our vetting checks